



March 16, 2020

Dear Emagine Guests,

Public officials in Michigan, Minnesota, Illinois, and Wisconsin have asked us to close our theatres in their states pursuant to an abundance of caution and in a continuing effort to prevent the spread of Covid-19. In accordance with these directives, Emagine will be closing all theatres in those states effective Monday, March 16 until further notice.

To obtain a refund for tickets purchased via 3rd party apps such as Fandango or ATOM tickets, please contact your respective 3rd party provider. If you purchased your tickets directly from Emagine, please look for the refund to be posted automatically to your credit card statement within 5 to 10 business days. If we can provide further assistance, please contact our guest service department.

When we open our doors again you can rest assured that our theatres will have been thoroughly deep cleaned and disinfected with recommended sanitizing products meeting CDC guidelines.

We will continue to update you with respect to our planned re-opening via our website and on social media platforms as all of us at Emagine look forward to serving you again soon.

Thank you for your patronage.

Sincerely,

A handwritten signature in black ink that reads "Paul A. Glantz". The signature is written in a cursive, flowing style.

Paul A. Glantz  
Co-Founder / Chairman